

Keithley Care Service Plan

Cut Costs. Reduce Downtime.
Protect Your Investment.

Keithley Care plans provide fast, high quality services at a fraction of the cost of on-demand service events. As the original equipment manufacturer, Keithley guarantees your repaired instrument is returned to original factory performance specifications. Our worldwide service centers are staffed by experienced technicians, and equipped with proprietary tools and software optimized for restoring your Keithley products to like-new condition.



Key Features

The Keithley Care service plan safeguards your investment and keeps your Keithley products running like new with an extension of the factory warranty. The Keithley Care service plan includes:

- Fast turnaround time
- Low repair cost, covering all parts, labor, and transportation
- Instruments returned to like-new factory performance
- 90 day service warranty
- Includes calibration (if necessary) and adjustments to published accuracy specifications



Convenience

Minimize downtime with a Keithley Care plan. You are one click or phone call away from starting your repair process - no quotes, purchase orders, or approval delays.

Online tools are available to book your repair order and track your instrument's progress through the service process. Depot technicians around the world have immediate access to genuine Keithley replacement parts and proprietary tools that speed their work. Your uptime is our priority.

Cost Effectiveness

A Keithley Care Repair Plan is an effective way to control costs and protect you from unplanned expenses. Our plans cover all parts, labor, and transportation costs for up to 5 years of peace of mind and must be ordered at the time of instrument purchase.

Compliance

All repair work includes any calibration and adjustments necessary to restore your instrument to published accuracy specifications, ensuring that all measurement results can be trusted. Calibrations are performed under ISO 9001:2015 Registered Quality System and in compliance with metrology standards:

- ISO/IEC 17025:2005
- ANSI/NCSL Z540.1-1994(R2002)

Ordering Information

Keithley Care can be added as an option using the ordering nomenclature below with selected Keithley instruments.

Option	Description
Opt. EW	1 YEAR KEITHLEYCARE EXTENDED WARRANTY. Extends 1 additional year to product warranty. Repair coverage includes parts, labor, and transportation.
Opt. 3Y-EW	3 YEAR KEITHLEYCARE EXTENDED WARRANTY. For products with 1 year warranty extends 2 additional years. Repair coverage includes parts, labor, and transportation.
Opt. 5Y-EW	5 YEAR KEITHLEYCARE EXTENDED WARRANTY. Products with a 1 year warranty extends 4 additional years. Products with 3 year warranty extends 2 additional years. Repair coverage includes parts, labor, and transportation.

Some service plans may not be available in certain geographies. Please check with your local sales office for confirmation — tek.com/contact_us.